

## Damage report for charter skippers

Would you like to report a claim? So that we can process all your claims quickly:

You are welcome to contact us in urgent cases or by phone at +49 89 746 734 80 for information!

### Important general information:

Please report liability and hull damage to the charter company immediately. IMPORTANT: All liability damages must be reported to the harbour captain!

- Please report the claim in writing by e-mail or telephone to YACHT-POOL.
- A theft must always be reported to the police.
- Please ensure that the damage caused is mitigated and further damage averted.

Please submit the following documents for submission to the insurer – please send them by e-mail to [skipper@yacht-pool.de](mailto:skipper@yacht-pool.de)

- Copy of the charter contract
- Copy of the crew list
- Detailed description of the damage – (description of the incident, date, location, signature of the co-skipper or a crew member)
- Additional documents, depending on the type of damage, as follows:

**Please take care that email size should not be bigger than 10 MB (including all documents)**

**In the case of liability damages (collision damages), we also ask for the following documents:**

#### Note:

*Please note that this is a liability claim, the full settlement of which is obligated by the marine liability insurer of your charter company, which has insured the charter yacht. Therefore, please report the damage to your charter company immediately with the corresponding request to forward the case to the ship liability insurer and provide them with the personal details of the injured party - if available.*

*Please note that your charter company is not allowed to withhold the deposit due to the damage to the other party's yacht.*

*With regard to the YACHT-POOL skipper's liability insurance, there is in principle an obligation to perform, but only subordinate with regard to the ship's liability insurance, clause 4.1 of the conditions on which the owner must regulate here.*

#### Data:

- Accident report (with sketch: sail guidance, wind direction, engine on/off, courses of both yachts, witnesses, etc.)
- Damage patterns – in low resolution, please!
- Copy of driver's license
- Report Harbour Captain, absolutely necessary!
- Confirmation of insurance of your yacht (is in the navigation table) and the injured party
- Confirmation of the claim to the charter company

**In case of deposit damage (damage to the charter ship) we ask for the following documents:**

- Damage pictures in low resolution please!
- Detailed repair invoice (labor and material costs as well as tax must be shown)
- Proof of deposit withheld
- Bank details to which the payment is to be made

**In the case of charter cancellation insurance, we ask for the following documents:**

**Total cancellation:**

- enclosed "medical certificate" from YACHT-POOL with stamp and signature of the attending physician to us.
- in the case of co-insurance of flights, the official flight cancellation certificate from the airline
- in the case of co-insurance of flights, official proof of the total flight costs of all crew members
- Bank details to which the payment is to be made (if different from the call-off account)
- **At the end of the scheduled charter:  
please request a cancellation invoice from the charter company, in which a possible re-chartering of the ship has been taken into account.**

**Crew member retirement:**

- Enclosed "Medical Certificate" from YACHT-POOL with stamp and signature of the attending physician
- In the case of co-insurance of flights, the official flight cancellation certificate from the airline
- In the case of co-insurance of flights, official proof of the total flight cost of all crew members
- Short confirmation from you as skipper that no substitute person has participated
- Bank details to which the payment is to be made

**Attention: in case of non-compliance, the insurer's obligation to pay may be waived!**